## U.S. Department of Energy, Richland Operations Office and Mission Support Alliance, LLC

## Partnering Charter for Partnering Performance Agreement

## **Purpose**

The U.S. Department of Energy, Richland Operations Office (DOE-RL) and the Mission Support Alliance, LLC (MSA) are committed to continuous improvement and will partner together to enhance teaming to further execute the Mission Support Contract. This focused partnership is intended to improve the mission of the Hanford Site cleanup, emphasizing project safety, compliance and delivery completed on time and within cost.

Partnering establishes a collaborative approach to achieve results. Partnering is not a contract. It does not alter the contractual relationship between the government and the contractor. This teaming approach is based on open communication, collaboration and commitment to joint success. Partnering refocuses the nature of the DOE-RL and MSA working relationship based on mutual goals and objectives. This model emphasizes early detection of problems and issues and proactive resolution of issues sooner than would happen through the normal process of performance and reporting. Partnering, therefore, is a commitment to perform in a collaborative manner as members of a team committed to a shared vision of success. DOE-RL and MSA are committed to working together to achieve this model of success by sponsoring and actively participating in a series of facilitated partnering workshops designed to improve communication and collaboration.

## **Team Approach**

The core team will consist of DOE-RL and MSA senior management personnel, as well as their deputies, vice presidents, and any additional members required to evaluate key issues. Employees are urged to support this commitment by actively engaging in teaming activities as requested by their management. Team members are all accountable for mutual success and are obligated to challenge any situation that does not appear to lead to mutual success. Team actions will be performed with mutual reliance and individual accountability.

DOE-RL and MSA commit to a teaming process that focuses on the following objectives:

- Create a common vision of success for the Mission Support Contract and communicate it to other federal government employees and other site contractors.
- Focus on an agreed upon approach to managing the contract to include baseline, current scope and new scope in a manner that provides superior service and site leadership.
- Work together to broaden the attendance at the Hanford Site Leadership Council to include RL and ORP Senior Management to ensure Site-wide integration issues are resolved in the best interest of the government.

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Date:

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